



DEAN C. LOGAN  
Registrar-Recorder/County Clerk

September 23, 2021

**TO:** Supervisor Hilda L. Solis, Chair  
Supervisor Holly J. Mitchell  
Supervisor Sheila Kuehl  
Supervisor Janice Hahn  
Supervisor Kathryn Barger

Fesia Davenport, Chief Executive Officer

**FROM:** Dean C. Logan, Registrar-Recorder/County Clerk  
*Dean C. Logan*

### **POST-ELECTION STATUS REPORT – September 14, 2021 California Gubernatorial Recall Election**

This is the Department's post-election status report to update your Board and the public on the administration and canvassing of the September 14, 2021, California Gubernatorial Recall Election. The information and data included align with the County's goals of "Operational Effectiveness" and "Community Support and Responsiveness." Additionally, this post-election status report supports the Department's ongoing commitment to fair, accessible and transparent election services.

#### **Vote by Mail**

The Department encouraged and promoted Vote by Mail (VBM) as the safest and most accessible method for voting. A total of 5,941,369 ballots were mailed to voters for this election.

Voters were provided three options for returning their VBM ballot:

- VBM Drop Box (400 available)
- USPS (postage-paid)
- Vote Center drop-off (September 4 through Election Day)

In accordance with newly adopted provisions of the Elections Code, VBM ballots postmarked by Election Day were accepted if received by September 21 (E+7). A total of 2,290,491 VBM ballots were voted and returned in this election.

During the signature verification process, the Department checks for missing signatures or signatures that cannot be verified to the voter's signature on file. In these situations, voters are contacted and provided an opportunity to cure their signature. Voters have until October 12 to respond to the cure notice.

A total of 19,078 ballots were received unsigned or required further action to verify the voters' signatures based on current counts. The final Vote by Mail totals will be known at the completion of the Official Election Canvass.

### **Vote Centers: Early Voting Period and Election Day**

In-person voting began on August 16 at the Registrar-Recorder/County Clerk Headquarters in Norwalk, Monday through Friday from 8:00 AM – 5:00 PM.

Our first 108 Voter Centers opened on Saturday, September 4, and an additional 145 opened on Saturday, September 11. Vote Centers were open from 10:00 AM – 7:00 PM for the first ten days of voting and from 7:00 AM – 8:00 PM on Election Day. A Vote Center Locator Tool was available on our website to help voters find a Vote Center and view current wait times.

Vote Centers were equipped with the County's Ballot Marking Device (BMD). The BMD allows voters to mark their ballot, cast their ballot, use accessible voting features, and access the ballot in 12 languages in addition to English. Vote Centers also provide critical voting services such as Conditional Voter Registration and Curbside Voting. These services ensure that all eligible voters had the opportunity to vote in this election.

The attachments to this report show the number of voters, by Supervisorial District, who voted in-person at Vote Centers in this election.

### **Services for Voters Experiencing Homelessness**

The Department partnered with cities and community-based organizations to better meet the needs of voters experiencing homelessness and unhoused communities. Voting services in the Skid Row area were expanded for this election. The Department partnered with the City of Los Angeles to establish a Vote Center at the James Wood Community Center and a VBM Drop Box at San Julian Park. An additional VBM Drop Box was installed at the Department of Public Social Services' Civic Center location.

Mobile and Flex Vote Centers were deployed to provide targeted voting services to voters experiencing homeless. A total of 14 Flex Vote Centers were deployed in conjunction with partners to reach these communities. In addition, six Mobile Vote Centers were deployed to reach voters experiencing homelessness. Our Mobile and Flex Vote Centers provide all of the services of a Vote Center, including Conditional Voter Registration and Curbside Voting. These services ensure that all eligible voters who visit one of our Mobile and Flex locations can cast a ballot.

In total, 3,683 voters were served at these locations/events.

### **Mobile Vote Centers Election Day Deployments**

The Department uses all mobile voting resources available as contingency operations on Election Day. For the California gubernatorial Recall Election, the Department had 16 teams available to respond to capacity needs or other contingency issues on Election Day.

While wait times were manageable at most Vote Centers, a small number of locations had wait times of over 30 minutes. The Department dispatched ten Mobile Vote Center teams across the County to provide additional resources and reduce wait times. Teams were successfully deployed to Vote Centers in Long Beach, Quartz Hill, West Hollywood and other areas that experienced high volumes of voters late in the day on Election Day.

### **Elections Cybersecurity and Network Engineering Operations Centers**

The Department implemented the state-of-the-art Elections Cybersecurity Operations Center (E-CSOC), in conjunction with vendor partners. The E-CSOC monitored potential malicious activity, intrusions, and vulnerabilities during the time leading up to and including Election Day at Vote Centers and support facilities, cloud infrastructure and servers, and the elections networks. The Department contracts with AT&T Cybersecurity for these services. In addition, the Department coordinated with ISD to monitor other components such as Internet-facing servers, firewalls, and application servers.

During the 11-day voting period, the E-CSOC was monitored 24/7 by as many as eight security analysts both on-site in Norwalk (business hours) and remotely (after hours and weekends). Staff actively monitored and were available 24/7 for immediate identification and escalation of any incidents. This E-CSOC operations included coordination with local, State and Federal agencies to exchange information and facilitate threat analytics. The systems, implemented as part of E-CSOC, typically analyzed over 20 Million events per day during the election period.

The Department designed and implemented the Network Engineering Operations Center (NEOC). This group designed, installed, and operated the Vote Center data network and systems for the California gubernatorial Recall Election, in conjunction with vendor partners. The NEOC provided connectivity to Vote Centers, managed the interconnection between the Vote Centers, cloud-hosted systems, and the ePulse application. This operation allows for the administration of secure, accessible, and transparent election services.

The NEOC team conducted electrical and network assessments of all Vote Centers to ensure capacity to support our voting systems. There have been over 2,500 assessments conducted to determine the pool of vote centers.

## Vaccination Clinic Partnerships

The Department partnered with the Department of Public Health (DPH) to offer pop-up vaccination clinics outside targeted Vote Centers. These clinics provided vaccination services to hard-to-reach communities and the public. There were 17 pop-up vaccination clinics co-located with Vote Centers. Seven pop-up vaccination clinics were co-located with Mobile Vote Center events during the early voting period and ten were available on Election Day.

### Mobile Vote Center Vaccination Clinic Schedule:

Mobile Vote Center Location	Mobile Vote Center Address	Scheduled Date	Scheduled Time
<b>Penny Lane Centers - Lancaster</b>	43520 Division Street, Lancaster, CA 93536	Saturday, September 4	9:00am - 4:00pm
<b>Third Street Promenade</b>	1310 Third Street Promenade, Santa Monica, CA 90401	Sunday, September 5	11:00am - 5:00pm
<b>Palmdale Regional Medical Center</b>	38600 Medical Center Drive, Palmdale, CA 93551	Thursday, September 9	8:00am – 4:00pm
<b>City of Refuge Ministries</b>	14527 South San Pedro Street, Gardena, CA 90247	Friday, September 10	9:00am - 5:00pm
<b>2nd Saturday ArtWalk- Downtown Pomona</b>	119 West 2nd Street, Pomona, CA 91766	Saturday, September 11	5:00pm - 9:00pm
<b>Jeff Seymour Family Center</b>	10900 Mulhall Street, El Monte, CA 91731	Sunday, September 12	9:00pm - 3:00pm
<b>Penny Lane Centers - North Hills</b>	15314 Rayen Street, North Hills, CA 91343	Monday, September 13	9:00am - 5:00pm

### Election Day (September 14) Vote Center Vaccination Clinics:

Election Day Vote Center	Address	Building City	Building Zip
<b>Elysian Masonic Temple</b>	1900 N Vermont Ave	Los Angeles	90027
<b>E Rancho Dominguez Park</b>	15116 S Atlantic Ave	Compton	90221
<b>Franklin D Roosevelt Park</b>	7600 Graham Ave	Los Angeles	90001
<b>Branford Recreation Center</b>	13306 Branford St	Arleta	91331
<b>George Lane Park</b>	5520 W Avenue L8	Lancaster	93536

<b>St Bernadette Catholic Church</b>	3825 Don Felipe Dr	Los Angeles	90008
<b>Bethel AME Church LA</b>	7900 S Western Ave	Los Angeles	90047
<b>Ted Watkins Park</b>	1335 E 103rd St	Los Angeles	90002
<b>Los Angeles Harbor College</b>	1111 Figueroa Pl	Wilmington	90744
<b>Goodwill Southern California</b>	14565 Lanark St	Panorama City	91402

The final number of doses administered is being confirmed by the Department of Public Health partners who operated the vaccination clinics. The busiest vaccination clinic was at the Jeff Seymour Family Center in El Monte, where 46 doses were administered.

### **Social Distancing and Public Health Guidelines at Vote Centers**

In compliance with State and Local Public Health Orders, the Department implemented the “Safe Election Plan” at all vote centers. This plan aligns with recommendations from the State and follows LA County Public Health requirements and recommendations. The following guidelines were implemented at all vote centers:

- Both Election Workers and voters were required to wear a mask inside.
- A Stop Station was present at the entrance. Personal protective equipment such as masks and hand sanitizer were available to the public.
- Social and physical distancing was maintained in all lines and the voting area.
- All electronic pollbooks and BMDs were sanitized after each voter use.
- Voters who refused to wear a mask were processed through the curbside voting program.

### **Certification of Results**

The Department conducts the Official Election Canvass during the 30 days after voting ends on Election Day. The Department completes the tallying of all remaining ballots and performs an audit of the results. Candidates and the public are invited to observe the ballot counting and auditing process.

- **Vote by Mail Ballot Processing:** The Department continues to process VBM ballots that were received postmarked and by the deadline. The processing of VBM ballots primarily includes verifying voters’ signatures, extracting ballots from envelopes, remaking damaged ballots and preparing ballots for tally. The processing of VBM ballots is conducted at our VBM facility located at the Pomona Fairplex.

- **Provisional Ballot Review:** All provisional ballots cast are reviewed to determine eligibility. Provisional ballots that are determined to be eligible for this election are accepted and counted. The review of provisional ballots takes place at the Registrar-Recorder/County Clerk Headquarters in Norwalk.
- **Conditional Voter Registration Ballot Review:** All CVR ballots are reviewed to determine eligibility and cleared through the Statewide Voter Registration System; VoteCal. CVR ballots are cast in cases such as eligible voters who missed the registration deadline. CVR ballots that are determined eligible for this election are accepted and counted. Voters who voted using CVR will be registered and will receive a VBM ballot in the next election. The review of CVR ballots takes place at the Registrar-Recorder/County Clerk Headquarters in Norwalk.
- **Ballot Tallying:** All outstanding eligible ballots continue to be processed and tallied. Types of ballots include VBM ballots, provisional ballots, CVR ballots and ballot remakes. The processing, tally and storage of ballots take place at the Tally Operations Center in Downey.
- **1% Manual Tally Audit:** By law, a random sample of ballots from every election must be manually tallied to verify Election Night machine counts. A random selection of at least 1% of the batches of tallied ballots are included in the manual count. The purpose of the manual tally is to demonstrate and ensure that the votes were accurately tabulated. The 1% Manual Tally Audit is performed at the Registrar-Recorder/County Clerk Headquarters in Norwalk.

Certification of the California Gubernatorial Recall Election is scheduled for October 12, 2021. Regular updates of results are published throughout the Official Election Canvass. The complete Official Election Canvass schedule is available on our website.

## Contact

We appreciate the partnership with your offices in our efforts to serve voters and allow them to exercise their fundamental right to vote.

If you have any questions, please contact me directly or your staff may contact Adrian Avelar, Executive Assistant at (562) 345-8372 or [aavelar@rrcc.lacounty.gov](mailto:aavelar@rrcc.lacounty.gov).

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Attachments